

26th September 2025

# To Whom It May Concern,

## RE: Trichocare Diagnostics Ltd t/as Colourstart & Colourscreen.me

We can confirm that we act as insurance brokers on behalf of the above insured, and that the following cover is in place:

#### Public & Products Liability

Insurer: Chaucer Insurance Company DAC via DOA Underwriting Ltd

Policy number: DOA/LIAB/SS14613492

**Cover period:** 27th September 2025 to 26th September 2026

**Indemnity limit:** £5,000,000 any one occurrence (and in aggregate in respect of

Products Liability)

- 1. Colourstart® Test 65mcg Cutaneous Patch carries cover in the event of the product failing to perform its intended function.
- 2. The policy will respond, where Colourstart® is not accepted as an approved patch testing method under an individual salon's policy (Contingent Public Liability Cover). This is subject to the terms and conditions as per this policy wording and the product being used as licenced. Colour manufacturer &/or vendor instruction has no material impact on cover.
- 3. It is a requirement that the individual salons all hold their own Public Liability insurance with limits no less than £2,000,000
- 4. For the purposes of this policy, any salon or stylist using Colourstart® in accordance with its licence shall be treated as a Vendor. Accordingly, provided the salon/stylist maintains the insurance required under clause 3, their services will be deemed to be covered by Colourstart® irrespective of whether their own insurer recognises Colourstart® as a patch testing method.

# **Professional Indemnity**

Insurer: Euna Underwriting Ltd via DOA Underwriting Ltd

Policy number: MMCEUNA-202214606155

**Cover period:** 27th September 2025 to 26th September 2026

**Indemnity limit:** £1,000,000 any one claim

## **PLEASE NOTE**

The information provided in this is intended to give a brief overview of the cover in place at the time this was sent. The full details of the above policies, including terms and conditions, are given in the relevant policy documentation. The expiry date given represents the normal expiry date of the policy. The cover stated above may change or be cancelled, and we are under no obligation to advise you as such.

Yours faithfully,

Amanda Beetison-Culley ACII – Chartered Insurance Broker Corporate Client Account Manager